

RETURN ORDER FORM



STEP 1

PROVIDE PURCHASE AND PURCHASER INFO	
NAME BUS. NAME if applicable	ORDER NO.
STREET ADDRESS CITY / STATE / ZIP	ORDER DATE
EMAIL PHONE	DELIVERY DATE

STEP 2

RETURN ITEM AND REASON		QTY	PRICE
ITEM NO.	REASON FOR RETURN		

STEP 3

PROVIDE ADDITIONAL COMMENTS optional

STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.

Return and or Exchange Policy

As beauty lovers, we use products to express ourselves. Many use their beauty as a message of strength, love and power. We want you to be happy with our products and be satisfied with your purchase. We apologize if it is not. For whatever reason that you are not satisfied, we would be most happy to provide exchanges and returns for all items purchased from us if the following conditions are met :

Returns

- Products must be returned in their original packaging with product tags intact for returns.
- In case of skin irritation or allergy condition products in gently used condition will be accepted upon producing a letter by a doctor in its original packaging with proof of purchase/gift receipt in case of a gift.
- If the products are in a set and or package, all products and packaging in that set and or package need to be returned with not more than one item in the gift pack in a gently used condition, with all others being in an unused & unopened condition.
- If none of the above conditions are met, we regret to inform that we are unable to process any claims for exchange or refund regardless that the items have been handed back to us.

Please note we will take no responsibility regarding skin irritations and allergy conditions of each individual.

Validity for exchange & returns

All returns would need to be raised within 03 days of the invoice date for locals, and 20 days for overseas orders. All requests for returns however, would need to be strictly made online at www.nrichcares.com for overseas deliveries and local deliveries as stated below

NRICH CARE monitors return activity for abuse and reserves the right to limit returns or exchanges at NRICH CARE.

Loyalty rewards associated with all refunds, will be removed when the refund is processed.

Free Products (if any) with purchases cannot be returned/exchanged.

Special offer or discount given at time of purchase, will be adjusted when refund is processed.

Gift certificates/ Vouchers cannot be returned/exchanged.

All returns are subject to validation and approval at NRICH CARE's discretion.

EXCHANGES ONLINE

You will need to include your original invoice together with the item(s) in its original condition and packaging.

Kindly print and fill up the **RETURN ORDER FORM** and follow the steps indicated in the form for your exchange. Mail us your parcel via a traceable mode of postage. Wait for our email confirmation. Generally, the processing period is 5 working days upon receipt of your parcel. Return policy for Products in gently used condition cannot be entertained online.

OTHER TERMS & CONDITIONS

All items that are returned and exchanged, can only be made once. We reserve the right and full discretion to disqualify you from enjoying returns if the subsequent item(s) for return or exchange are of the same item(s) as a previous order. Our returns and exchanges policy does not cover damage resulting from unique, accidental, or random damage that is the result of use by you or wear and tear of a product.

All decisions made by NRICH CARE (PRIVATE) LIMITED is final.